

Supports Program Services

Services	Description	Examples
Assistive Technology	<ul style="list-style-type: none"> • An item, piece of equipment, or product system, whether acquired commercially, modified, or customized, that is used to increase, maintain, or improve functional capabilities of individuals • Assistive Technology cannot be solely therapeutic • Assistive Technology requires prior approval by DDD and must meet applicable standards of manufacture, design and installation • Items covered by the State Plan cannot be purchased through this service 	<ul style="list-style-type: none"> • Evaluation of AT needs • Purchasing, leasing, acquisition of AT • Designing, fitting, customizing devices • Repairing or replacing devices • Ongoing maintenance fees • Training or technical assistance
Behavioral Management	<ul style="list-style-type: none"> • Individual or group counseling, behavioral interventions, diagnostic evaluations or consultations related to the individual's developmental disability and necessary for the individual to acquire or maintain appropriate interaction with others • Includes a complete assessment of the challenging behavior(s), development of a structured behavioral modification plan, implementation of the plan, ongoing training and supervision of caregivers and behavioral aides, and periodic reassessment of the plan • Services are distinct from treatment services for behavioral health conditions covered by the State Plan and mental health system 	<ul style="list-style-type: none"> • Behavioral assessment • Development of behavioral plan • Implementation of plan • Training and supervision of paid caregivers • Periodic reassessment of behavioral plan
Career Planning	<ul style="list-style-type: none"> • Person-centered, comprehensive employment planning and support service that provide assistance for individuals to obtain, maintain or advance in competitive employment or self-employment • Focused, time-limited service engaging an individual in identifying a career direction and developing a plan for achieving competitive, integrated employment • If an individual is employed and using supported employment services, career planning can be used to explore advancement opportunities or find other employment more consistent with the individual's skills or interests • Limited to 80 hours per Service Plan year 	<ul style="list-style-type: none"> • Situational (Community-Based) Assessments (Job Sampling) • Job preference inventories • Identification of career options/job matches
Cognitive Rehabilitation Therapy (CRT)	<ul style="list-style-type: none"> • A systematic, functionally-oriented service of therapeutic cognitive activities, based on an assessment and understanding of the person's brain behavior deficits • Frequency and duration of service must be supported by assessment and included, along with daily limits, in the individual's Service Plan • May be provided on an individual basis or in group & sessions may not exceed 60 minutes. • A group session is limited to one therapist with maximum of 5 individuals 	<ul style="list-style-type: none"> • Direct retraining • Compensatory strategies • Cognitive orthotics and prostheses

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Community Based Supports	<ul style="list-style-type: none"> • Services that provide direct support and assistance for individuals to achieve and/or maintain the outcomes of increased independence, productivity, enhanced family functioning, and inclusion in the community, as outlined in his/her Service Plan • Supports are delivered one-on-one • Can be individual supports to enable an individual to participate in a community activity or supports to assist an individual with (or assist them in learning about) basic self-care, social skills and ADLs 	<ul style="list-style-type: none"> • Support from staff to enable an individual to attend an event, take a class, etc. • Support from staff to assist an individual participating in activities such as: assistance in completing activities of daily living, ordering off of a menu, purchasing items, learning basic cooking, laundry skills, etiquette, travel training, accessing activities in the community, etc. • One on one tutoring
Community Inclusion Services	<ul style="list-style-type: none"> • Services that support and assist an individual in educational, enrichment or recreational activities as outlined in his/her Service Plan that are intended to enhance inclusion in the community • Services are delivered outside an individual's home and in a group setting not to exceed six individuals • Limited to 30 hours per week 	<ul style="list-style-type: none"> • Small group recreational activities (i.e. events, shopping, bowling) • Small group outings to community festivals, museums, books clubs, theater groups, cultural events, holiday celebrations, sporting events, etc.
Day Habilitation	<ul style="list-style-type: none"> • Services provided during daytime hours that provide education and training to acquire the skills and experience needed to participate in the community, consistent with an individual's Service Plan • Activities to support individuals with building problem-solving skills, self-help, social skills, adaptive skills, daily living skills, and leisure skills • Does not include services or training which the individual is entitled to under other federal or state programs • Limited to 30 hours per week and transportation is not included in the service 	<ul style="list-style-type: none"> • Day programs (adult training centers)
Environmental Modifications	<ul style="list-style-type: none"> • Physical adaptations to the private residence of the individual or his/her family that are necessary to ensure the health, welfare and safety of the individual or that enable the individual to function with greater independence in the home • Must be based on assessment and included in the Service Plan • Some specific exclusions apply 	<ul style="list-style-type: none"> • Ramps • Grab-bars • Widening of doorways • Modifications of bathrooms • Stair Lifts • Ceiling track systems for transfers

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Financial Management Services (Fiscal Intermediary)	<ul style="list-style-type: none"> • Service that assists the individual - or the individual's family or representative, as appropriate - to: (a) manage and direct the disbursement of funds contained in the budget; (b) facilitate the employment of staff by performing (as the individual's agent) various employer responsibilities (such as processing payroll, withholding taxes and making tax payments to appropriate tax authorities); and (c) perform fiscal accounting and expenditure reporting • This service is available to any individuals who self-direct some or all of the services in their Service Plan 	<ul style="list-style-type: none"> • Fiscal agent services • Fiscal conduit services
Goods & Services	<ul style="list-style-type: none"> • Services, equipment or supplies that will decrease the need for other Medicaid services, promote inclusion in the community, or increase the individual's safety in the home environment • Only covers goods & services that are not provided through generic resources, other services in the Supports Program, through the State Plan and for which the individual can show that s/he does not have the personal funds to purchase the item/service no any other way of accessing the item • The need for the good/service must be clearly tied to assessed need and specifically documented in the Service Plan • Some specific exclusions apply 	<ul style="list-style-type: none"> • Classes • Garage door opener for easier access to home • Durable medical equipment prescribed by a physician but not otherwise covered • Admission & activity fees
Interpreter Services	<ul style="list-style-type: none"> • Service delivered to an individual face-to-face to support him/her in integrating more fully with employment or community-based activities • Services may be used when the State Plan service for language line interpretation is not available or not feasible or when natural interpretive supports are not available 	<ul style="list-style-type: none"> • Attendance at Service Plan meetings • Communication with SCs • Communication with providers • Communications with FI
Natural Supports Training	<ul style="list-style-type: none"> • Training and counseling services for individuals who provide unpaid support, training, companionship or supervision to individuals • Can be delivered to any person, family member, neighbor, friend, companion, or co-worker who provides uncompensated care, training, guidance or support to an individual • Services must be specifically outlined in the Service Plan, including who will be receiving and conducting the training 	<ul style="list-style-type: none"> • Training on use of AT device • Training on a hoier lift • Training on ambulation/transfer techniques • Training on dietary/eating techniques • Training on diabetes management • Training on implementation of behavior plan • Training on PT or OT activities at home
Occupational Therapy, Physical Therapy or Speech/Language/Hearing Therapy	<ul style="list-style-type: none"> • State Plan definition except that these services may be either rehabilitative or habilitative in nature • Services that are rehabilitative in nature are only provided when the limits of therapy services under the approved State Plan are exhausted • Services are only available as specified in the individual's Service Plan and when prescribed by an appropriate health care professional • A group session is limited to 1 therapist with 5 individuals, and may not exceed 60 minutes 	<ul style="list-style-type: none"> • OT, PT and/or Speech/Language/Hearing Therapy activities as prescribed by the appropriate health care professional

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Personal Emergency Response System	<ul style="list-style-type: none"> • An electronic device that enables individuals to secure help in an emergency • The individual may also wear a portable "help" button to allow for mobility • Must meet applicable standards of manufacture, design and installation • Subject to prior approval on an individual basis by DDD 	<ul style="list-style-type: none"> • PERS equipment • Cost of installation & testing • Monthly cost of response center services
Prevocational Services	<ul style="list-style-type: none"> • Services provided for a defined period of time that provide learning and work experiences including volunteer work where the individual can develop general, non-job-task-specific skills that contribute to employability in paid employment in integrated community settings • Training in effective communication with supervisors, co-workers and customers, workplace conduct and dress, ability to follow directions, etc. • Supports are face-to-face and limited to 30 hours per week • Services must be tied to specific outcomes related to employment 	<ul style="list-style-type: none"> • Volunteer experiences (in compliance with the <i>Fair Labor Standards Act</i>) • Job Clubs • Utilizing the One Stop & other related services • Classroom style programs/training/experiences, that are administered in compliance with the <i>DHS/DDD Employment Services & Supports Policy Manual</i>, that cover topics such as: soft skills in the workplace; professionalism; time management; social media; basic computer skills; reading/writing/math literacy; or communication with customers, coworkers, or supervisors
Respite	<ul style="list-style-type: none"> • Services provided in an approved setting to individuals unable to care for themselves • Furnished on a short-term basis because of the absence or need for relief of those persons who normally provide care for the individual • May be delivered in multiple periods of duration • Limits may exist for specific types or settings 	<ul style="list-style-type: none"> • Individual in-home respite • Individual out-of-home respite • Weekend/evening drop-off programs • Overnight camp
Support Coordination	<ul style="list-style-type: none"> • Service provided on a monthly basis to all individuals in the Supports Program to assist them in gaining access to needed services, including Support program services, State Plan services and any other needed medical, social, educational and other services • Support coordinators work with individuals to develop the Service Plan and monitor service delivery throughout the Plan year 	<ul style="list-style-type: none"> • Monthly mandated care management service

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Supported Employment – Individual	<ul style="list-style-type: none"> Activities needed to help an individual obtain and maintain an individual job in competitive or customized employment, or self-employment, in an integrated work setting in the general workforce for which an individual is compensated at or above the minimum wage but not less than the customary wage and level of benefits paid by the employer for the same or similar work performed by individuals without disabilities Includes both intensive and follow-along supports Services are individualized and limited to 30 hours per week 	<ul style="list-style-type: none"> Training and systematic instruction Job coaching Benefit support Travel training Training that will enable an individual to be successful in integrating on a job setting (even where not specifically related to job-skills) Job development Job site analysis
Supported Employment – Small Group	<ul style="list-style-type: none"> Services and training activities provided to individuals in regular business, industry and community settings for groups of two - eight workers with disabilities Services must be provided in a manner that promotes integration into the workplace and interaction between individuals with and without disabilities 	<ul style="list-style-type: none"> Mobile crews Group placement (enclaves) Social enterprises in which employees are making commensurate wages On-site job training Job development Job site analysis
Supports Brokerage	<ul style="list-style-type: none"> Service/function that assists the individual - or the individual's family or representative, as appropriate - in arranging for, directing and managing services Available only to individuals who self-direct some or all of the services in their Service Plan Intended to supplement, but not duplicate, the Support Coordination service 	<ul style="list-style-type: none"> Providing information on recruiting and hiring workers Developing advertisements, flyers, and other recruiting materials as needed for hiring staff Completing applicant screenings Interviewing potential applicants, along with the person with disabilities and/or designee Providing assistance to complete and submit employment paperwork to fiscal agent. Support in managing workers
Transportation	<ul style="list-style-type: none"> Service offered in order to enable individuals to gain access to services, activities and resources, as specified by the Service Plan This service is in addition to medical and State plan transportation services Limited to distances not to exceed 150 miles one way and only within the States of New Jersey, New York, Pennsylvania and Delaware 	<ul style="list-style-type: none"> Train/Bus fare Taxi/car service fare Individual provider fee Transportation providers fees

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Vehicle Modifications	<ul style="list-style-type: none">• Assessments, adaptations or alterations to an automobile or van that is the individual's primary means of transportation in order to accommodate the special needs of the individual• Must be specified in the Service Plan & requires prior approval by DDD• Must be necessary to enable the individual to integrate more fully into the community, and necessary to ensure the health, welfare and safety of the individual• Some specific exclusions apply	<ul style="list-style-type: none">• Vehicle Steering/Brake controls• Vehicle Lift• Vehicle Ramp• Raising/lowering vehicle roof/floor
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